

The following blocks are to automatically be added to all new activations and migrations to the COVA/VITA contract (assumption of liability) from other customer accounts. Unless an OGTS specifically requests to keep an existing feature, all existing features are to be removed from the new line of service (includes AOL requests) and the blocks are to be added. Any wireless phone protection or Asurion insurance is to be removed from any number migrating to the VITA.

BLOCK APP DOWNLOADS – prevents downloading of games and other applications

BLOCK PREMIUM ANIMATED MSGING – prevents animated text messaging

BLOCK RBT DOWNLOADS – prevents downloading of Ringback Tones

BLOCK TEXT MESSAGING – prevents all messaging (Text, Picture/Video, & Premium) **cannot be used with the other text messaging blocks – as this block cancels the other blocks and vice-versa**

BLOCK PICTURE/VIDEO MESSAGING – prevents picture/video messages but will allow text and Premium text messaging if only block active - cannot be added with the "Block Text Messaging" feature as the "Block Text Messaging" feature already blocks all text, picture/video, and premium messages

BLOCK PREMIUM SMS MESSAGING – blocks Premium SMS messages but will allow text and picture/video messaging if only block active - cannot be added with the "Block Text Messaging" feature as the "Block Text Messaging" feature already blocks all text, picture/video, and premium messages

BLOCK V CAST APPS – prevents access to VCast menu to download applications

BLOCK V CAST MUSIC – prevents access to V cast Music to download songs, ring tones, etc.

BLOCK VIDEO DOWNLOADS – prevents downloading of videos

BLOCK VZ NAV ADV DEVICE – prevents downloading of VZ Navigator on advanced devices

BLOCK VZ NAV GLOBAL DEVICE – prevents downloading of global VZ Navigator on global devices

BLOCK WEB ACCESS – prevents all access to the internet (not for advanced devices)

BLOCK NATIONAL ACCESS DATA – prevents all data access

BLOCK VOICE – PACKET DATA ONLY – only for data only devices (air cards, netbooks, etc.)

Alltel Text Message Block - blocks text messaging

Alltel Premium Data Block

Alltel Data Block - not recommended for advanced devices (Blackberry, PDA, etc.)

Alltel Web Block - not recommended for advanced devices (Blackberry, PDA, etc.)

Block Skype - prevents usage of the Skype capability built into certain devices

The only time any of these blocks are to be removed is if a specific request is received via an OGTS to remove the block.

If an existing COVA/VITA mobile number has an existing feature, the feature is to be left in place unless the OGTS specifically requests removal of the feature and all existing blocks are to remain in place. The completion emails for all requested changes should include any existing billable features and any billable features that were removed.